JOSTLE CORPORATION

Jostle's Sub-processors

(last updated 2026 Mar 25)

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Jostle currently uses these Sub-processors to Process Personal Data on behalf of its Customers, as set out in the Jostle Subscriber Agreement and DPA.

Sub-processor	Services	Enterprise Data Covered
Amazon Web Services	Data center and cloud hosting services used to deliver the Jostle Service. All data storage is in the US, Canada, Australia, or Europe, depending on the Customer's data domicile choice.	All.
MongoDB Atlas	Stores data in Amazon Web Services Region specified for the Customer's data domicile.	Customer content generated via our Block Editor functions.
Google	Syncing of user data from Jostle, group management, file storage, and file access control. This is optional, only uses the customer's Google Workspace account, and is configured by the customer.	Files and Groups, including user IDs and user names to control access.
Microsoft	File storage and file access control. This is optional, only uses the customer's Microsoft OneDrive account, and is configured by the customer.	Files including user IDs and user names to control access.
Microsoft/Azure	Data storage of encrypted backups.	All.
Pendo	In platform user guides.	Email addresses.

Microsoft/Azure	Generation of PDF previews of MS Office files via PowerAutomate.	MS Office files.
Mailgun	Used to manage emails to Org Units.	Email addresses.
Google	Generative AI services. Enterprise Data is never used for training and is never stored by the Sub-processor. This is only applicable when Jostle's AI features are enabled for the organization.	AI enabled features.
OpenAI	Generative AI services. Enterprise Data is never used for training and is never stored by the Sub-processor. This is only applicable when Jostle's AI features are enabled for the organization.	AI enabled features.
Hubspot	Facilitating email communications with key users of the Jostle Service.	Email addresses of some admins.
Zendesk	Help desk ticketing.	Email addresses and user-provided data.
Bonusly	Syncing of bonus-related data from Jostle to Bonusly, an employee rewards platform. This is only applicable for customers using Jostle's Bonusly integration and the data goes to the Bonsly account managed by the Customer.	Email addresses, user names, and content relating to bonuses.